

14th February 2023

The Parish Council have received the below information

Branch Temporary Closure

Wheaton Aston Post Office Long Street, Wheaton Aston, Stafford, ST19 9NF

Dear Customer

Branch Temporary Closure Wheaton Aston Post Office Long Street, Wheaton Aston, Stafford, ST19 9NF. We are writing to inform you that, regrettably, following the resignation of the postmaster and the withdrawal of the premises for Post Office use, the above branch will be closing on Monday 20 February 2023 at 12:30.

Post Office is facing a particularly challenging period, as are other high street retailers. The impact of rising costs, inflation and restrictions on our funding from Government mean that while we will always look to re-open branches when they close, we cannot commit to doing so in every instance. We will be evaluating Post Office service provision in the area and every effort will be made to mitigate the impact this closure will have on the local community. We want to ensure customers can access our quality services and products across the Post Office network and it is important that any future service is sustainable for the operator and for Post Office Limited. We are committed to maintaining our access criteria so that 99% of the UK's population are within 3 miles of a Post Office and 90% are within 1 mile and will continue to review this position and prioritise those areas with the highest need. If you have any questions you would like to raise about this matter, please write to me via the National Consultation Team at the address shown at the end of the letter.

Please note that your comments will not be kept confidential unless you expressly ask us to do so by clearly marking them "In Confidence".

Any future changes to service provision would be handled in line with our Principles of Community Engagement. An extract relating to Notification is available at the end of this letter. We will display posters in the branch to inform customers. If you are a local representative, it would be helpful if you could share this information through your social media channels and with any local groups or organisations that you know within the community, for example on noticeboards, local charities and in GP surgeries, to help our customers and your constituents understand what is happening to the Post Office in the local community. If you would like a supply of posters, please let us know. We would like to apologise for the inconvenience the temporary closure may cause. We hope that our customers will continue to use Post Office services and details of alternative Post Office branches in the area are shown at the end of this letter. The latest available branch information can be found on our website, www.postoffice.co.uk/branch-finder. If you are a local representative, we will write to you again once we have any news about our plans for future service provision.

Yours faithfully Karl Haddon Network Provision Lead

How to contact us: comments@postoffice.co.uk postofficeviews.co.uk

FREEPOST Your Comments To get this information in a different format, for example, in larger print, audio or braille call 03452 66 01 15 or Textphone 03457 22 33 55. **Alternative branches** During the Coronavirus pandemic some branches may need to make changes to their opening hours. The latest available branch information can be found on our website www.postoffice.co.uk/branch-finder